**PATIENT COMPLAINT OR GRIEVANCE**

To report a complaint or grievance you can contact the facility Administrator by mail or phone:

Joyce White, Administrator

Cypress Surgery Center

9300 E. 29th St. North, Suite 100

Wichita, KS 67226

316-634-0404

You may also contact AAAHC by mail at:

Accreditation Association for Ambulatory Health Care, INC.

5250 Old Orchard Road, Suite 200

Skokie, Illinois 60077

Complaints and grievances may also be filed through the Kansas Department of Health and Environment:

KDHE

Attention: Complaint Department

503 S. Kansas Avenue

Topeka, KS 66603-3404

1-800-842-0078

All Medicare beneficiaries may also file a complaint or grievance with the Medicare Beneficiary Ombudsman. Visit the Ombudsman’s webpage on the web at: **[www.cms.hhs.gov/center/ombudsman.asp](http://www.cms.hhs.gov/center/ombudsman.asp).**